

General Terms and Conditions of Sale

These General Terms and Conditions of Sale are current as of 12 October 2026.

English translation of the French "Conditions Générales de Vente" of YOUR DREAM SCHOOL (version of 12 October 2026), provided for the Client's convenience. It follows the French text clause by clause. If the two versions differ, the French version prevails.

1. DEFINITIONS

1.1. These General Terms and Conditions of Sale (the "Terms") are issued by YOUR DREAM SCHOOL (the "Company"), a single-member limited liability company with share capital of EUR 1,000, registered with the Paris Trade and Companies Register under number 840 726 475, whose registered office is at 3, villa de la Faisanderie, 75016 Paris, France. Its standard-rate (not premium-rate) telephone number is 06 60 64 19 57, its email address is contact@yourdreamschool.com and its intra-Community VAT identification number is FR8484072647500014.

The Company owns and publishes the website <https://www.yourdreamschool.fr/> (the "Site"). The Site is hosted by OVH, 2 rue Kellermann, 59100 Roubaix, France.

1.2. The publication director is Mr Adam GIRSAULT.

1.3. The Company offers the Client one or more packages of services relating to the preparation of students for admission to higher education institutions (the "Services").

More precisely, the Company supports Clients through the stages of the admissions process and the assembly of application files for higher education institutions.

Only a person of full age may enter into and accept these Terms. Where a minor student wishes to receive the Company's Services, only a legal representative may enter into this agreement.

2. APPLICATION AND ENFORCEABILITY OF THE TERMS

2.1. The purpose of these Terms is to set out all the conditions under which the Company sells the Services offered to Clients. They therefore apply to every order for Services (the "Order") placed by the Client.

2.2. The Client declares that it has read and accepted these Terms before placing its Order.

2.3. Confirmation of the Order by signing the registration form therefore constitutes acceptance of these Terms. These Terms are regularly updated; the applicable version is the one in force on the date the Order is placed.

2.4. Any contrary condition put forward by the Client is unenforceable against the Company in the absence of express acceptance, whenever it may have been brought to the Company's attention.

2.5. The fact that the Company does not rely on any provision of these Terms at a given moment may not be construed as a waiver of its right to rely on that provision later.

3. ORDERING SERVICES

3.1. The Services offered for sale are described and presented as accurately as possible. A minor variation in a Service does not engage the Company's liability and does not affect the validity of the sale.

3.2. The Client tells the Company by any means, including but not limited to an exchange of emails, which Services it wishes to buy, and may obtain a summary of its Order from the Company at any time on request.

3.3. The Order summary lists the Services the Client has selected and includes any additional charges added to the price of the Services in the Order. The Client may amend its Order and correct any errors before the Company accepts it.

3.4. Having reviewed the Order summary, the Client confirms acceptance of its Order by signing the registration form.

3.5. Once the Terms have been accepted and the Order confirmed with an obligation to pay, the contract is validly formed between the Company and the Client and binds them irrevocably.

3.6. The Company then sends the Client an Order confirmation by email restating the contents of the Order summary.

3.7. If the application requirements of the target universities change after the Client's registration date, no refund will be made and the Order will not be cancelled.

4. PRICE AND PAYMENT TERMS

4.1. Prices are stated in the registration form provided by the Company, in euros, inclusive of all taxes.

4.2. The total amount is shown in the Order summary on the quotation, before the Client accepts these Terms, confirms its Order, enters and confirms its details and proceeds to payment. That total amount is stated inclusive of all taxes.

4.3. The Order is payable in euros, by bank transfer or by payment card. Card payments are processed by an authorised payment provider; the Company stores no card data. Any other means of payment requires the Company's prior written agreement.

4.4. Payment is due in full on the date of the Order, unless an instalment schedule has been agreed in writing between the Company and the Client. Where a schedule is agreed, it appears on the quotation or the invoice and states the number of instalments, their amount and their dates.

4.5. The Company reserves the right to suspend or cancel the performance and/or delivery of an Order, whatever its nature and stage of performance, in the event of non-payment or partial payment of any sum due from the Client to the Company, in the event of a payment incident, or in the event of fraud or attempted fraud relating to use of the Site and payment of an Order.

4.6. The Client is entitled to a full refund of the price paid if it receives no conditional offer from any of the five universities to which it applied under Bachelor's programmes at a university in the United Kingdom.

This refund applies only where the Client has in fact applied to five universities validated by the Company and has done so within the deadlines, namely before 15 January of the current year.

A Client's deliberate refusal of an offer from one of those universities does not give rise to a refund.

5. PROVISION OF THE SERVICES

5.1. The Services offered by the Company may be provided worldwide.

5.2. The Company undertakes to make the ordered Services available to Clients within the time stated in the Order summary.

5.3. The Client must ensure that the information provided under these Terms is correct and remains so until the ordered Services have been supplied in full. The Client therefore undertakes to inform the Company of any change of contact details between the Order and the supply of the Services, by sending an email to the customer service address without delay. Failing that, in the event of delay and/or error, the Client may in no case hold the Company liable for failure to supply the Service.

Nor is the Company liable where the Services are not received because of the act of a third party outside its control.

6. CUSTOMER SERVICE

6.1. For any request for information or clarification, or any complaint, the Client must contact the Company's customer service first, so that it can try to resolve the matter.

6.2. The Company's customer service is available during office hours at:

- telephone (standard rate, not premium-rate): 06 60 64 19 57
- email: contact@yourdreamschool.com
- post: YOUR DREAM SCHOOL, 3, Villa de la Faisanderie, 75016 PARIS

7. THE CLIENT'S OBLIGATIONS

7.1. The Client undertakes to comply with these Terms.

7.2. The Client is fully aware that it is under a duty to collaborate and cooperate with the Company, without which the Company cannot guarantee that it will be able to supply the Services to the best effect.

7.3. The Client must also check that it meets the eligibility and admission criteria of the higher education institutions it is targeting. The Company may not be held liable where a Client ultimately cannot apply to an institution of its choice.

7.4. The Client is informed that it is for the Client to complete all administrative enrolment formalities with higher education institutions. The Company does not carry out those steps.

7.5. The Client further undertakes to use the Site and all resources provided by the Company in accordance with the Company's instructions.

7.6. The Client agrees to use the Site and all resources provided by the Company for its personal use only, in accordance with these Terms. Accordingly, the Client agrees not to:

- use the Site in any unlawful manner, for any unlawful purpose, or in any manner inconsistent with these Terms;
- sell, copy, reproduce, rent, lend, distribute, transfer or sub-license all or part of the content appearing on the Site, or decompile, reverse-engineer, disassemble or modify it, display it in a form readable by the Client, attempt to discover any source code, or use any software that enables or incorporates all or part of the Site;

- attempt to gain unauthorised access to the Site's information system, or engage in any activity that disrupts, degrades or interferes with the performance of the Site or impairs its functionality;
- misuse the Site by deliberately introducing viruses or any other malicious program, or attempt to gain unauthorised access to the Site;
- infringe the Company's intellectual property rights, or resell or attempt to resell the products and services to third parties;
- disparage the Site, the products and services, or the Company on social networks or by any other means of communication.

7.7. If for any reason the Company considers that the Client is not complying with these Terms, the Company may at any time and at its sole discretion remove the Client's access to shared online resources in particular, and take any measure including civil and criminal proceedings against the Client.

8. RIGHT OF WITHDRAWAL

8.1. In accordance with articles L.221-18 et seq. of the French Consumer Code, the Client has 14 days from acceptance of these Terms and of the Order in which to exercise its right of withdrawal, without having to give reasons or pay a penalty.

8.2. To exercise its right of withdrawal, the Client must notify its decision by an unambiguous statement, without giving reasons. The Client may communicate that decision to the Company by any means, in particular by post to 3, villa de la Faisanderie, 75016 Paris, or by email to contact@yourdreamschool.com.

8.3. Where the Client notifies the Company of its decision to withdraw, by whatever means, the Company will send an acknowledgement of receipt without delay on a durable medium, in particular by email.

8.4. The Client is invited to state the reason for withdrawal, to help the Company improve its products.

8.5. Where the Client withdraws, the Company refunds the Services covered by the right of withdrawal using the same means of payment as the original transaction, unless the Client expressly agrees to a different means. In any event the refund will not give rise to any cost for the Client. The refund is made as soon as possible and no later than 14 days from the day the Company is informed of the Client's decision to withdraw.

8.6. In accordance with article L.221-23 of the French Consumer Code, the Client is informed that it is liable to the Company only for any diminution in value of goods returned following exercise of the right of withdrawal that results from handling beyond what is necessary to establish their nature, characteristics and proper functioning.

8.7. Notwithstanding the above, the Client is informed that the right of withdrawal does not apply to goods and services made to the consumer's specifications, or to the supply of digital content not supplied on a tangible medium where performance has begun with the consumer's prior express consent and express waiver of the right of withdrawal.

9. LIABILITY

9.1. The Company takes all appropriate measures to supply Clients with quality Services under optimal conditions. It may not, however, be held liable for any non-performance or defective performance of all or part of the services provided for in the contract that is attributable to the Client, to the unforeseeable and insurmountable act of a third party outside the contract, or to force majeure. More generally, where the Company's liability is engaged, it may not compensate the Client for indirect damage or for damage whose existence and amount are not established by evidence.

9.2. The Site may contain links to other sites that the Company neither publishes nor controls, and the Company may not be held liable for the operation or content of those sites or for anything found on or obtained through them.

9.3. The presence of such links, or a reference to information, articles or services supplied by a third party, may not be construed as express or implied endorsement by the Company of those sites, elements or their content.

9.4. The Company is not responsible for the availability of those sites and can neither control their content nor verify the advertising, products or other information published on them.

9.5. It is expressly agreed that the Company may not in any way be held liable where a Client's computer equipment or email system rejects, for example because of a spam filter, emails sent by the Company, including but not limited to a copy of the payment receipt.

9.6. The Client is fully aware of this article, and in particular of the warranties and limitations of liability set out above, which are essential conditions without which the Company would not have contracted.

9.7. The Company is under an obligation of means only in supplying the Services, and may in no circumstances guarantee admission to any higher education institution.

9.8. Notwithstanding the above, for Bachelor's programme applications made through the UCAS platform to higher education institutions in the United Kingdom, if the Client receives no conditional offer from any of the five universities to which it applied, the Company refunds the full price paid, on the conditions set out in article 4.6 of these Terms.

10. PERSONAL DATA · COOKIES · SECURITY

10.1. The Company attaches great importance to privacy and takes all necessary measures to ensure the confidentiality and security of Clients' personal data.

10.2. In supplying its services, the Company collects Clients' personal data, in particular: email address, first name, surname, postal address, date of birth, country, password, and usage data.

10.3. Processing of Client data is recorded in a dedicated register in accordance with applicable law.

10.4. The Company collects and processes Clients' personal data for the following purposes: supplying the services on the Site; managing Orders; managing returns, exercise of the right of withdrawal, payment and invoicing; providing information about the Company, its products and services and its activities; responding to Clients' questions and complaints; producing statistics; handling requests to exercise rights of access, rectification and objection; and managing unpaid invoices and disputes.

10.5. Data relating to the management of Clients' personal data is retained for the period strictly necessary to complete those purposes.

10.6. Clients' personal data is processed by the Company's commercial department and by the Company's partner companies and subcontractors.

10.7. The Company may also disclose personal data in order to cooperate with administrative and judicial authorities.

10.8. The Company takes adequate and appropriate steps to secure Clients' personal data, and has taken the measures needed to preserve the security and confidentiality of the data, in particular to prevent it from being altered, damaged or disclosed to unauthorised persons.

10.9. Clients' obligations: Clients acknowledge that the personal data they disclose is valid, current and adequate; and Clients undertake not to infringe the privacy, image or personal data protection of any third party, and accordingly not to disclose third-party data to the Company without that party's consent.

10.10. Under French Decree no. 2011-219 of 25 February 2011 on the retention and disclosure of data enabling the identification of any person who has contributed to the creation of online content, the Client is informed that the Site's host must retain, for one year from the day the content is created, for each operation contributing to the creation of content: the connection identifier at the origin of the communication; the identifier assigned by the information system to the content; the types of protocol used for connection to the service and for the transfer of content; the nature of the operation; the date and time of the operation; and the identifier used by the author of the operation where provided.

10.11. Where the contract is terminated or the account closed, the host must also retain, for one year from termination or closure, the information supplied when the Client entered into a contract (Order) or created an account, namely: at account creation, the connection identifier; surname and first name or company name; associated postal addresses; pseudonyms used; associated email or account addresses; telephone numbers; and the password together with the data enabling it to be verified or changed, in their most recent version.

10.12. Every computer connected to the internet has an IP address. When a Client browses the Site, the Company collects the Client's IP address in order to analyse traffic on the Site and monitor the Client's activity, so as to ensure that the Client is not carrying out acts liable to breach the General Terms and Conditions of Sale set out on the Site.

10.13. Finally, in accordance with the French Data Protection Act of 6 January 1978, Clients have a right of access, rectification and erasure, and a right to object on legitimate grounds to the processing of the data collected and processed by the Company, by contacting the Company directly at contact@yourdreamschool.com.

10.14. Cookies and analytics

10.14.1. The Company may use cookies when Clients use the Site.

10.14.2. In accordance with CNIL decision no. 2013-378 of 5 December 2013, the Company informs Clients that cookies record certain information stored in the memory of their computer equipment. That information is used to improve the use and operation of the Site. An alert message asks every visitor to the Site, in advance, whether they wish to accept cookies. These cookies contain no confidential information about Clients.

10.14.3. A Client arriving on the Site's home page is informed of the precise purposes of the cookies used; of the ability to object to those cookies and change the settings by clicking a link in the banner; and that continued browsing constitutes agreement to cookies being placed on their device.

10.14.4. To ensure the Client's free, informed and unambiguous consent, the banner does not disappear until the Client has continued browsing.

10.14.5. Without the Client's prior consent, cookies will not be placed or read where the Client arrives on the Site, whether on the home page or directly on another page, and does not continue browsing, since mere inaction cannot be treated as an expression of intent; or where the Client clicks the link in the banner allowing cookie settings to be configured and, where applicable, refuses cookies.

10.15. Security

10.15.1. The Client undertakes not to compromise the security of the Site. To that end it undertakes not to gain or maintain fraudulent access to the Company's information system. Nor may the Client damage or obstruct the Company's information system. Failing that, the Company may take any measure against the Client, including bringing criminal proceedings under articles 323-1 et seq. of the French Criminal Code.

11. INTELLECTUAL PROPERTY

11.1. All elements of the Site, and the Site itself, are protected by copyright, trade mark law, design law and/or any other intellectual property right. Those elements are the exclusive property of the Company. All those rights are reserved worldwide.

11.2. The YOUR DREAM SCHOOL name and trade mark, the logos, designs, stylised lettering, figurative marks and all signs shown on the Site are and will remain the exclusive property of the Company.

11.3. No title or right in any element or software is obtained by downloading or copying elements of the Site. The Client is expressly prohibited from reproducing (other than for personal, non-commercial use), publishing, editing, transmitting, distributing, displaying, removing, deleting or adding to the Site and the elements and software it contains, from modifying them or carrying out any work based on them, and from selling or taking part in any sale connected with the Site, its elements or any related software.

11.4. The Company grants the Client a non-exclusive licence to use the Site. That licence is strictly personal and may not be assigned or transferred to any third party. It is granted for the duration of use of the Site.

11.5. Any use by the Client of the corporate names, trade marks and distinctive signs belonging to the Company is strictly prohibited without the Company's express prior agreement.

12. NEWSLETTER

12.1. By ticking the relevant box or expressly agreeing, the Client accepts that the Company may send it a newsletter, at a frequency and in a form determined by the Client, which may contain information about the Company's activity.

12.2. Where the Client ticks the relevant box in the registration process when placing an Order, it agrees to receive commercial offers from the Company for products or services similar to those ordered.

12.3. Clients may unsubscribe from the newsletter by clicking the link provided in each newsletter.

13. GOVERNING LAW AND JURISDICTION

13.1. These Terms are governed by and construed in accordance with French law, without regard to conflict of law principles.

13.2. In the event of a dispute arising in connection with the interpretation and/or performance of these Terms, the Client may decide to submit the dispute with the Company to conventional mediation or to any other alternative dispute resolution procedure.

13.3. The Client may use the European consumer dispute resolution platform set up by the European Commission at <https://webgate.ec.europa.eu/odr/>, which lists all the dispute resolution bodies approved in France.

13.4. If mediation fails, or if the Client wishes to bring proceedings, the rules of the French Code of Civil Procedure apply.

WITHDRAWAL FORM

To the attention of:

I/we (*) hereby give notice of my/our (*) withdrawal from the contract for the sale of the following goods (*):

Ordered on (*) / received on (*):

Name of consumer(s):

Address of consumer(s):

Signature of consumer(s) (only where this form is notified on paper):

Date:

(*) Delete as appropriate.